

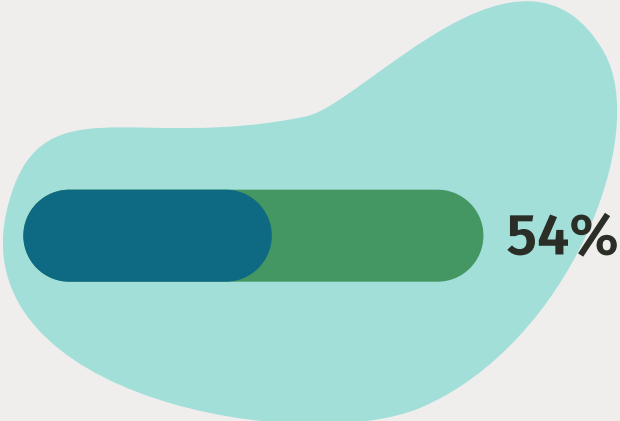
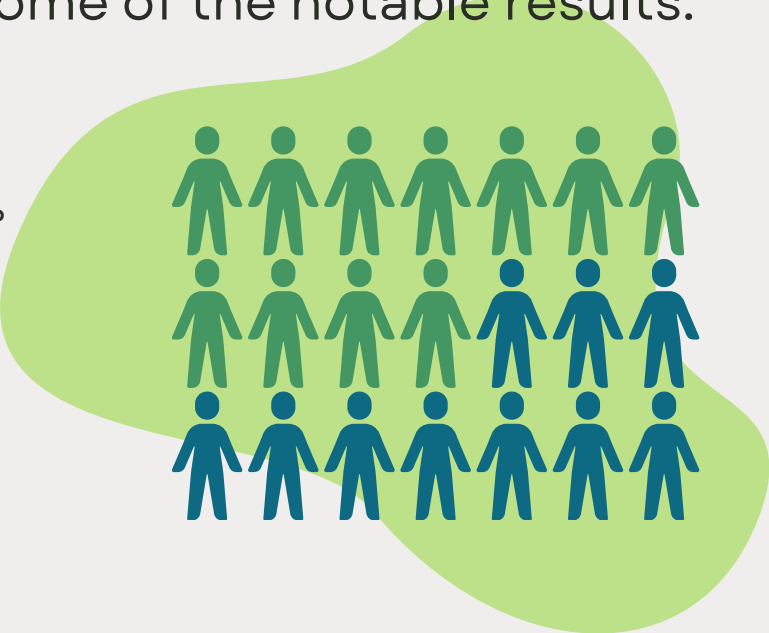


SPRINGFIELD PUBLIC LIBRARY

The Library's Advisory Board surveyed the community about library services between September 2020 and June 2021. Here are some of the notable results:

Library cardholders

Of the 390 people surveyed, 85% have library cards.

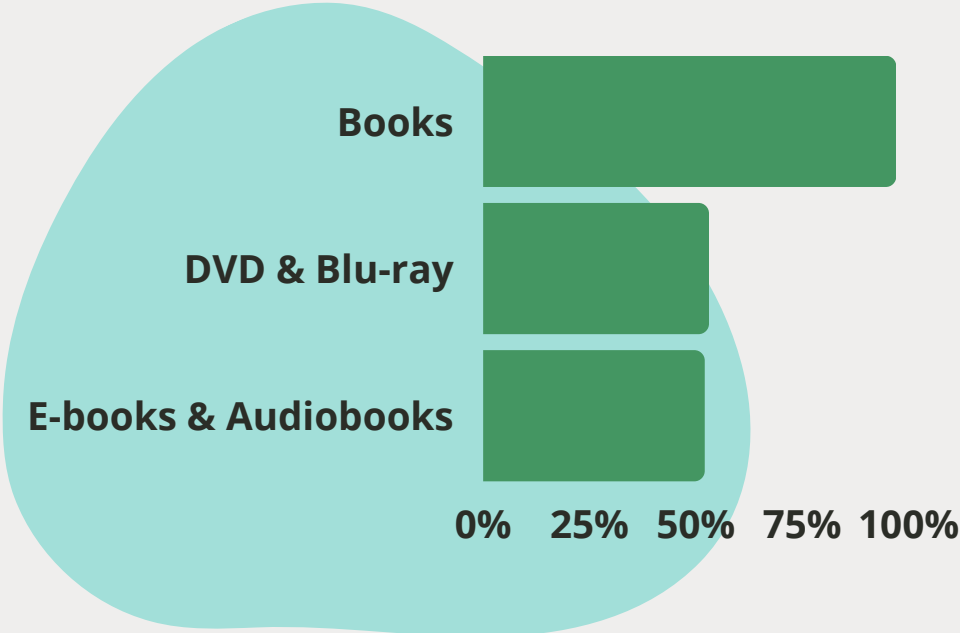


Outside city limits

Of non-cardholders, 54% live outside city limits and note that the library annual fee keeps them from using library services

Did you know that even without a library card, you can borrow books through the "bring 'em back" program, use computers, get help from our librarians, and attend programs?

Top items checked out from the Library



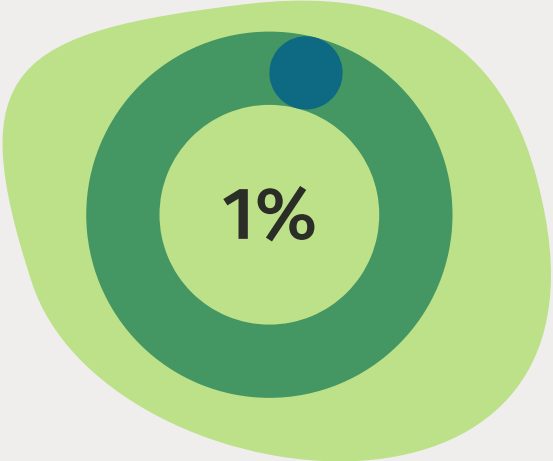
Thurston cardholders

Respondents from Thurston are 16% more likely to download e-books or audiobooks from the Libby app.

For those who check out regular books, they enjoy using our Thurston remote book drop!

Little known resource

Less than 1% respondents were aware of the online tutoring programs the library provides at no charge.



More than books

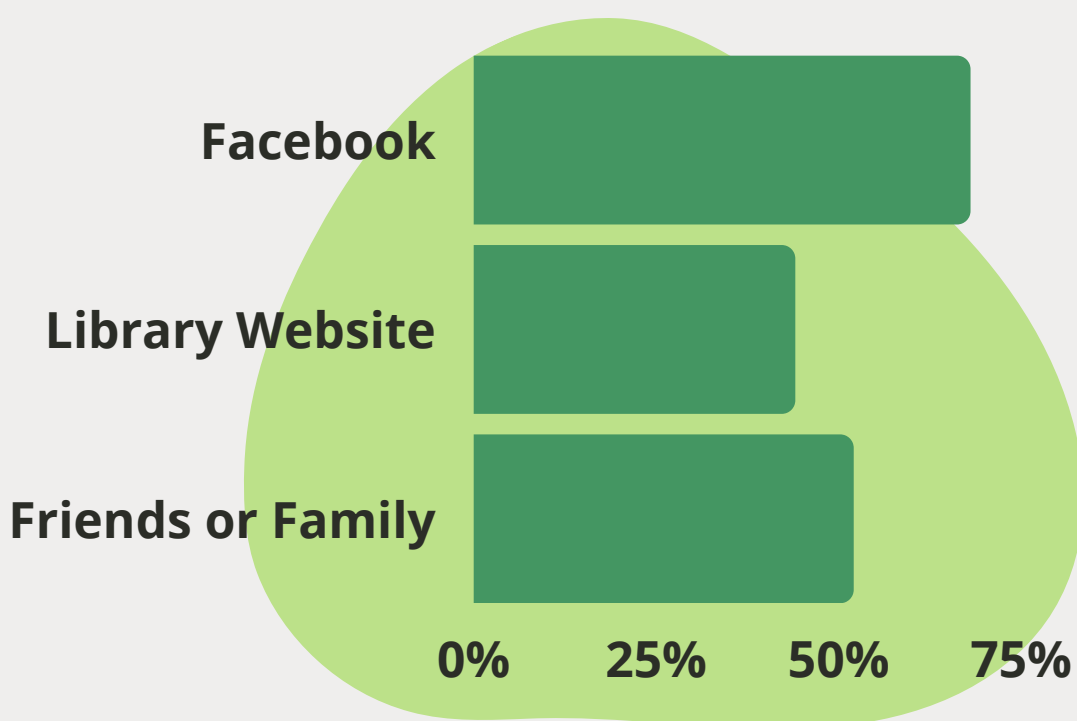
More than half the respondents replied that they check out Music CDs, Audio books on CD, Video Games, and DVD & Blu-ray.



SPRINGFIELD PUBLIC LIBRARY

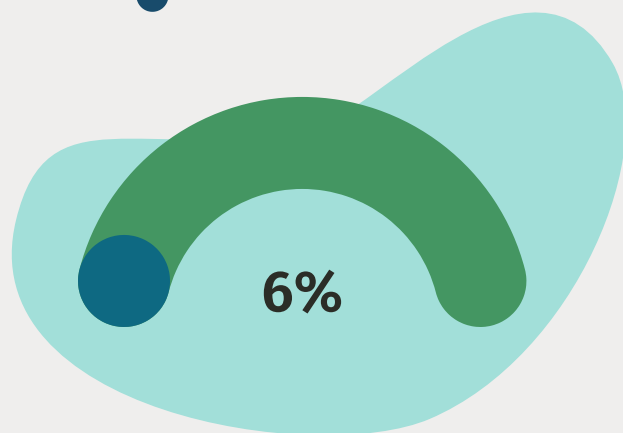
The Springfield Public Library is an accessible source of knowledge and entertainment, a literacy center, a gathering place, and the heart of our diverse community. The library provides information and technology to improve quality of life and empower people to learn, prosper, and participate effectively in civic life.

Most popular ways to learn about what's happening at the Library



Not using the Library?

6% replied that they aren't using the Library due to overdue fines.

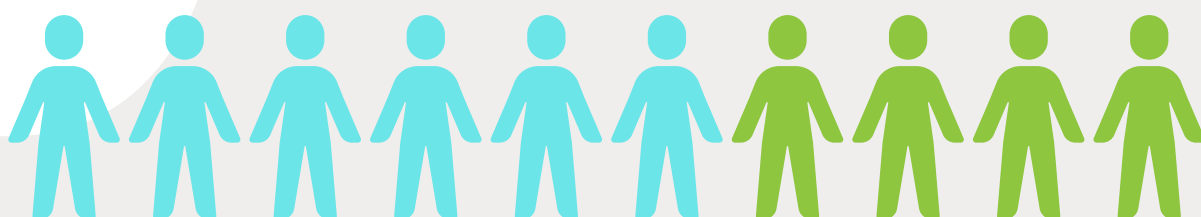


The Springfield Library no longer charges overdue fines! People are encouraged to talk to the Library today if they have old fines that need to be cleared.

The Library offers programs for people of all ages

87% of the survey respondents said they have attended a library program.

Children's Programs
Teen Programs
Adult Programs
Spanish Programs



Thank you for supporting the Springfield Public Library!

This survey was delivered in English and Spanish

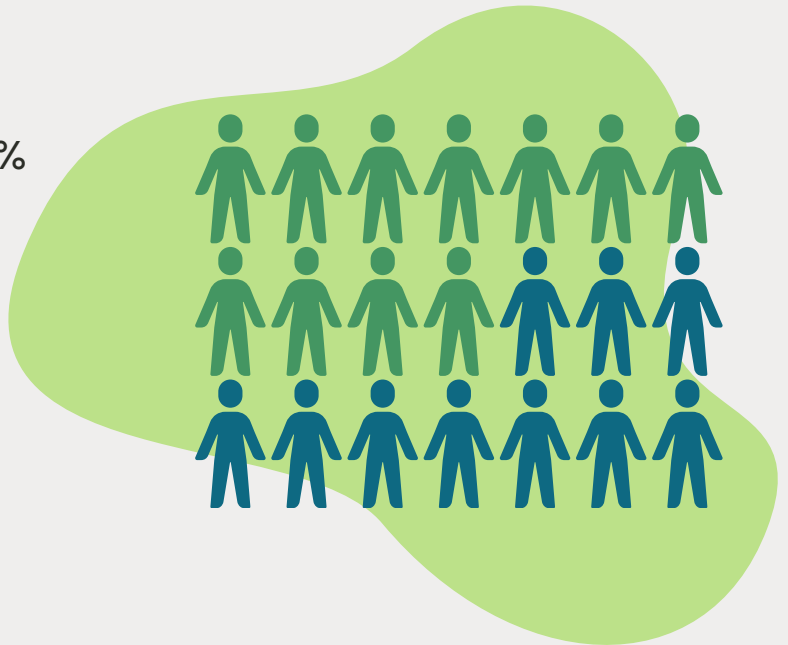


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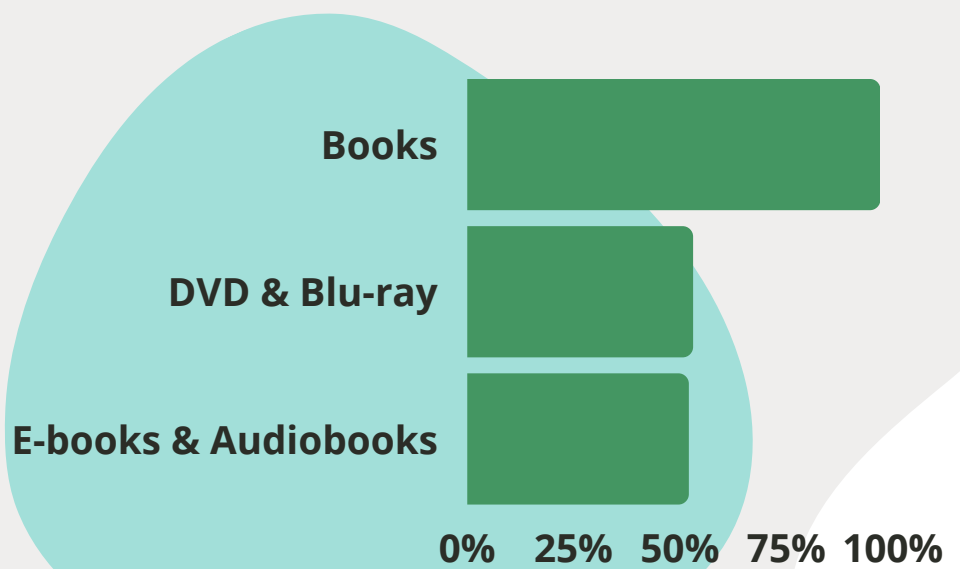


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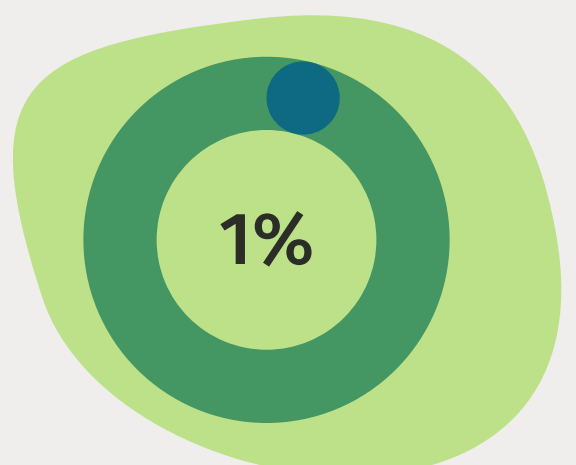
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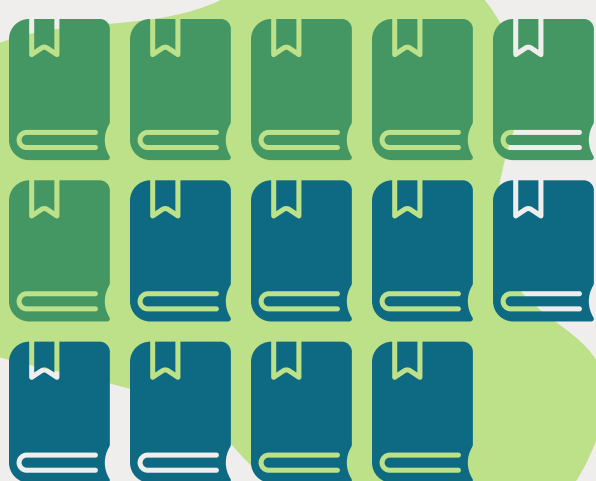
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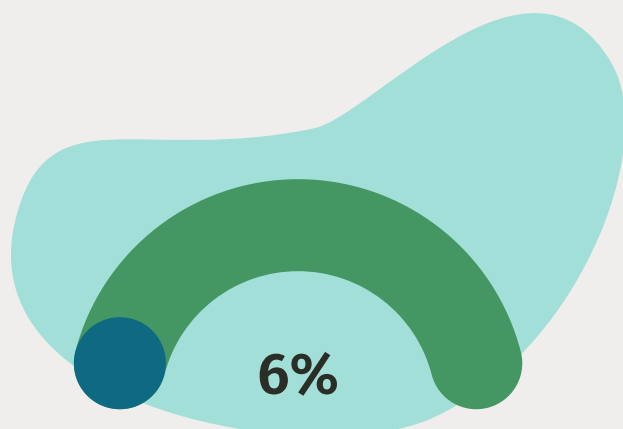


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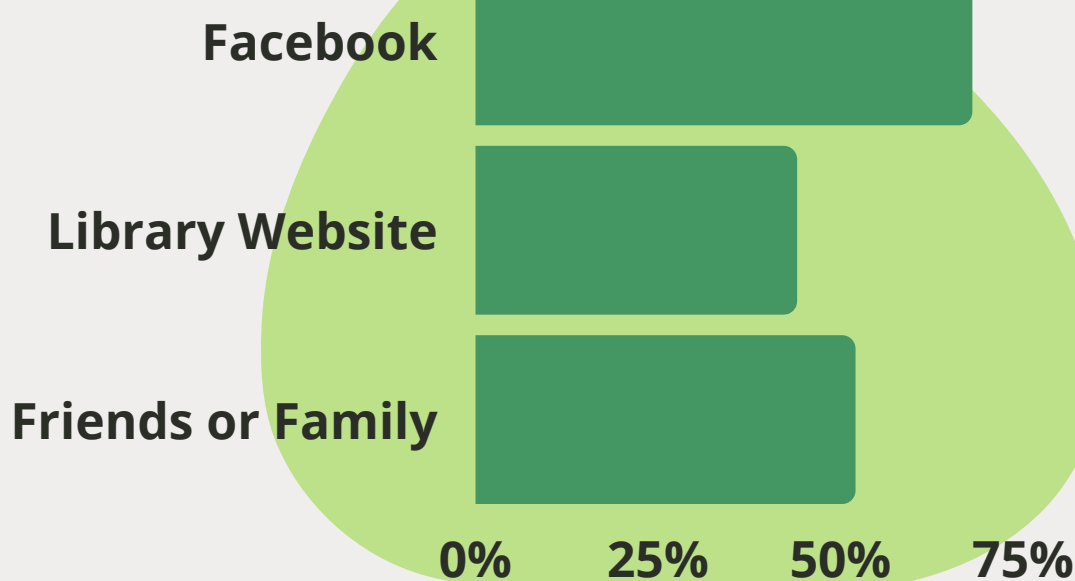
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SPRINGFIELD PUBLIC LIBRARY

✓ **Accessible source of knowledge.**

✓ **Entertainment. Literacy Center. Information Technology.**

✓ **The heart of our diverse community!**

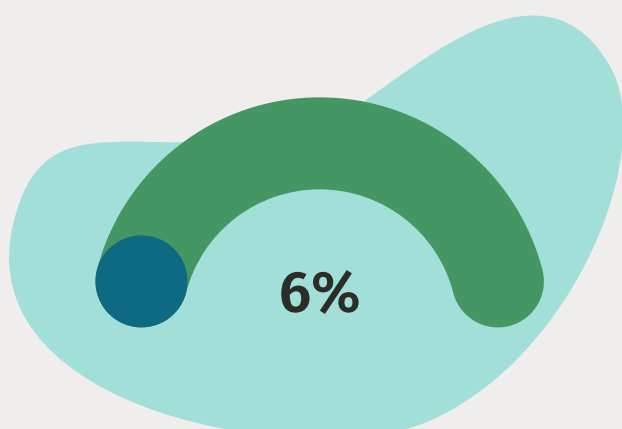


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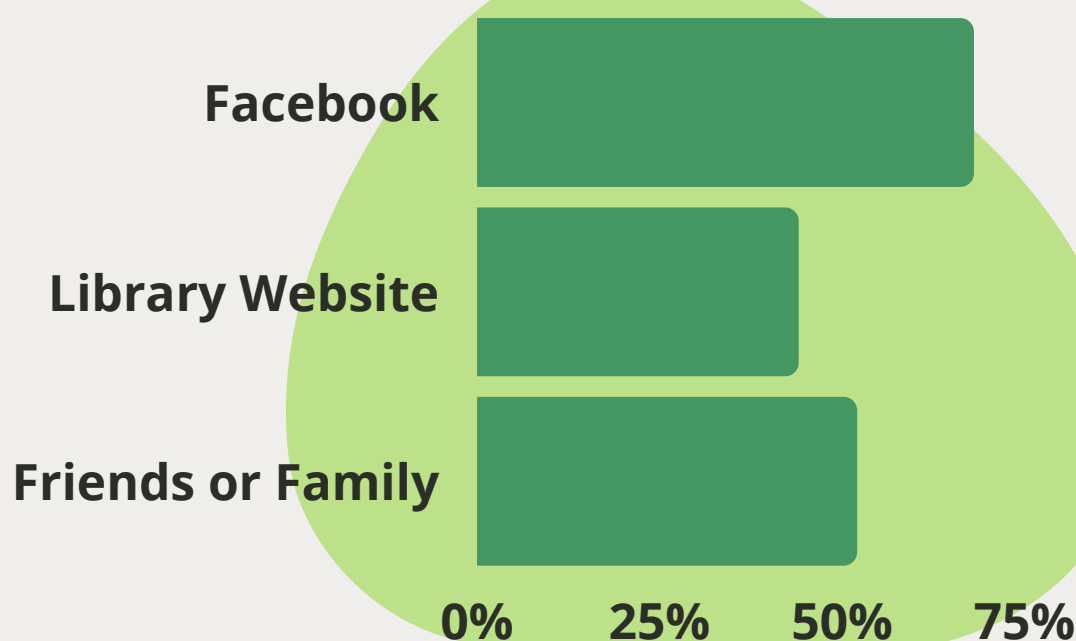
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